

Taiwan Cement Corporation

Stakeholder Engagement Policy

Established at the 29th meeting of the 24th Board of Directors on February 27, 2024

In the pursuit of a harmonious relationship between human civilization and nature, TCC Group places significant value on engagements between the corporation and society at large. We are dedicated to establishing seamless and effective communication channels for stakeholders to understand the market, economic, social, and environmental dynamics. This commitment aligns with our sustainable missions of "focusing on nature" and "focusing on the interests of society". To this end, TCC has established the "Stakeholder Policy" (hereinafter referred to as the "Policy") for the purpose of compliance.

I. Purpose

The objective of this policy is to delineate the role of TCC Group in public affairs and stakeholder engagement, and to establish a framework for communication and interaction with stakeholders within its own operations and throughout activities along its value chain .

II. Scope of Application

The scope of this Policy applies to all operational activities of TCC Group and its subsidiaries, and suppliers are also required to strictly adhere to this Policy.

III. Targets of Engagement

Stakeholders are individuals or groups who are directly or indirectly impacted by all operational activities of TCC Group and who actively monitor or influence TCC Group's operational activities and outcomes. Stakeholders of TCC Group include but are not limited to employees, customers, government and authorities, local communities, shareholders/investors, environmental groups/NGOs, media, industry associations/industry and academic institutions, suppliers/contractors, and sustainability associations.

IV. Stakeholder Engagement Guidelines

- 1. Identifying, analyzing, prioritizing, and determining stakeholders:** The Company follows the five dimensions of the AA1000 SES Stakeholder Engagement Standard (responsibility, influence, tension, diverse perspectives, and dependency) to regularly identify and prioritize the relationships between stakeholders and TCC Group. In this process, we also identify potential vulnerable groups.
- 2. Engagement Strategy:** To address the viewpoints and expectations of various stakeholder groups, TCC Group should develop different engagement strategies and approaches for each stakeholder group. This involves discussing with relevant internal and external units to understand the direct or indirect impacts that TCC Group may have on each stakeholder group. Moreover, specific communication strategies, methods, and procedures can be implemented to comprehend the diverse stakeholder groups and foster trust and positive relations with them.
- 3. Encouragement of Participation:** To encourage stakeholder participation in

engagement, TCC Group actively invites representatives of stakeholders to participate. Through regular communication, consensus-building between TCC Group and stakeholders is fostered, aiming to promote collaboration and consensus. TCC Group will also enhance the capabilities of stakeholders through various means such as workshops, education, and training to facilitate effective negotiation processes.

- 4. Risk Management for Stakeholder Engagement:** Evaluate and identify risks associated with stakeholder engagement, and establish efficient communication mechanisms and response plans. TCC Group should take into account potential risks associated with stakeholder engagement, including reluctance to participate, fatigue from involvement, lack of notification to stakeholders, and conflicts among stakeholders.
- 5. Contact channel:** TCC provides stakeholders with the contact channels through which grievances or suggestions can be made. Stakeholders can directly contact the person in charge. For contact information, see the Stakeholder Engagement section of TCC's official website.
- 6. Review and Reporting:** TCC Group convenes meetings of the Corporate Sustainable Development Committee to discuss the recent year's communication with stakeholders. Following cross-departmental discussions and the formulation of future plans, reports are submitted to the Board of Directors on a quarterly basis for review.
- 7. Information Disclosure:** In line with the principles of transparency and openness, TCC Group guarantees that stakeholders receive adequate, consistent, and current information through accurate, transparent, and comprehensive disclosure practices. TCC Group will regularly disclose the results of stakeholder identification, prioritization, and communication performance through the Company's official website and Sustainability report.

V. Management Responsibilities

TCC Group regularly conducts surveys to gather opinions from stakeholders on various engagement methods, ensuring effective management and oversight, and actively seeking opportunities for improvement. Stakeholder engagement information shall be integrated into the governance, strategy, and management framework to realize the sustainability mission of TCC Group.

VI. Approval Levels

This Policy shall be implemented upon the approval of the Board of Directors. The same shall apply to subsequent amendments.